R3 Mobile Emergency Operations

Rapid Development of IT to Support COVID-19 and Other Emergency Management Sites

R3 — RESPOND · RECOVER · RESTRUCTURE

Emergency management and responses to widespread public health emergencies such as the current COVID-19 pandemic require rapid setup of an operating capability with access to state-of-the-art technology. In addition, the requirements of emergency management include the need for robust, flexible, and mobile information technology that can operate in austere or compromised environments. How can agencies rapidly bring capabilities into these environments to enhance the response, coordinate assets, and capture patient information to support intervention throughout the arc of an event to achieve positive outcomes and full operational capability?

Why SAIC: Proven Performance

- Support for over a decade – 20 Air National Guard Mobile Emergency Operations Center (MEOC) trailers; 48 transit case and vehicle solutions for U.S. Northern Command's Domestic Operations; 27 vehicle solutions for Army North (Fifth Army) Headquarters.
- Air National Guard Law Enforcement and Emergency Management and Disaster Preparedness. Delivered 62 Chemical, Biological, Radiological, and Nuclear (CBRN) Response Trailers.
- Maintains template and production relationships for building custom MEOC capabilities.

Contract Vehicles

- Member of OTA Consortia – DATC, CWMD, NAMC
- GSA IT Schedule 70 | GSA # GS-35F-486BA
- Defense Logistics Agency Tailored Logistics Support (DLA TLS) and relationships with all primes

Solution Overview

SAIC's R3 Mobile Emergency Operations solutions and Rapid Deployment Kit (RDK) bring capabilities to emergency management, public health activities, and response coordination. In order to get an emergency site operational within 24 hours of deployment, SAIC develops, delivers, supports, and sustains solutions ranging from transit cases to trailer and vehicle solutions with tailorable configurations.

With over a decade's experience in extreme weather and health events, SAIC has proven templates for sizing and deploying lightweight IT solutions, specifically rapid deployment kits (RDK). In an emergency, RDKs can be rapidly delivered and turned on for response activities at temporary sites, such as field hospitals and COVID-19 testing sites. The RDK templates address important considerations, such as secure information sharing between key public health agencies and laboratories, which we have found to be key factors in successfully managing emergency response activities. We leverage leading-edge technology to provide the users with robust voice, video teleconferencing, video streaming and data capabilities needed to share important information for winning the war against the spread of COVID-19. We offer tailored configurations and proven expertise necessary for collaborating in emergency situations, including Microsoft M365, Amazon VDI, Internet of Things, Desktop-as-a-Service, Analytic Tools, Virtual Machines, Radio over Internet Protocol, Satellite Communications, 4G/LTE and FirstNet, and 24x7 Subject Matter Expertise.

SAIC also maintains a strong enterprise-wide focus on quality, with more than 20 ISO 9001:2015-registered locations under one unified multi-site registration, a CMMI-DEV Maturity Level 3 certification, and holds various ISO certificates such as ISO 9001:2015, ISO 20000, and ISO 27000.

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